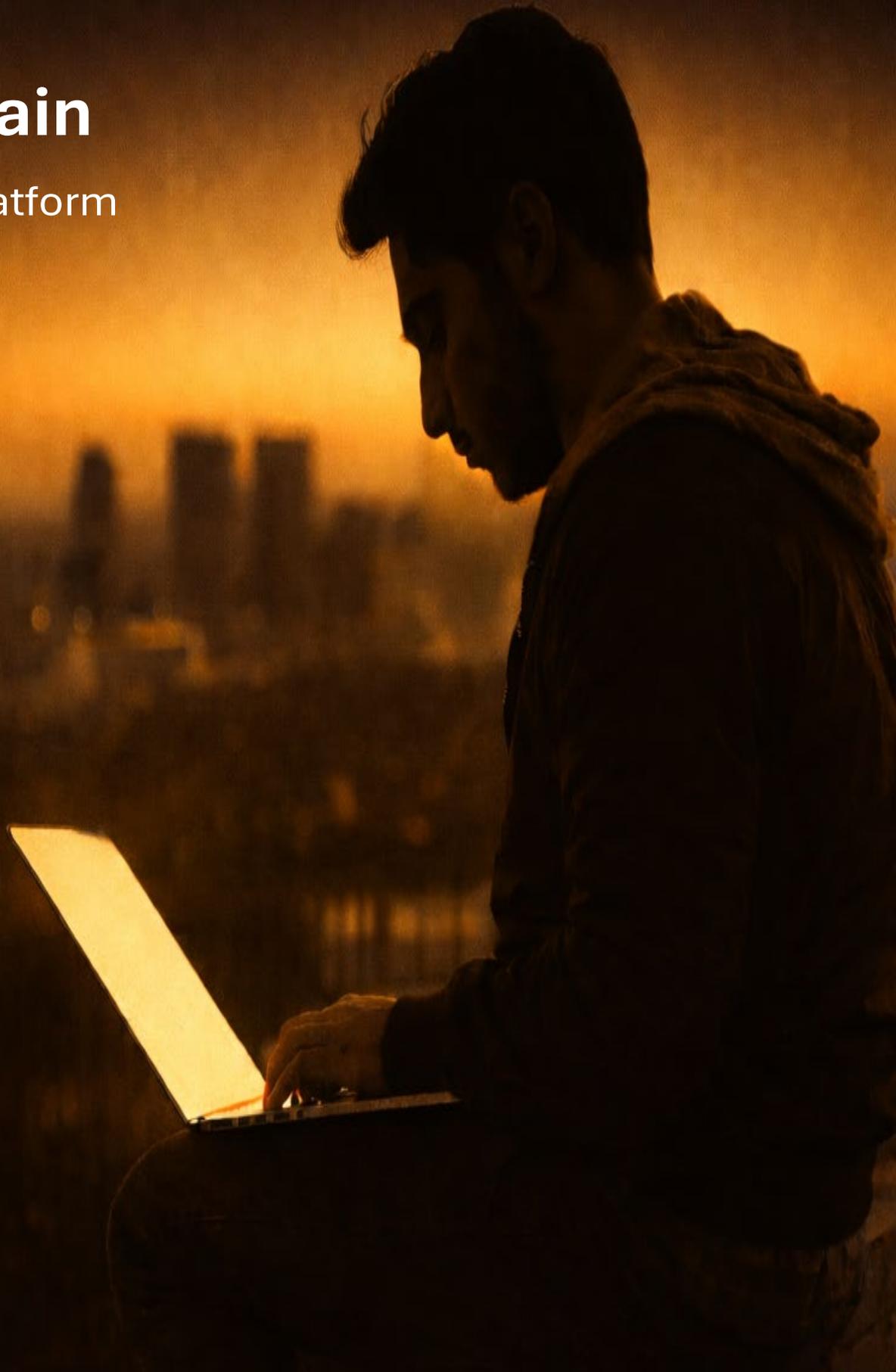# ONYXTrain

eLearning Platform

Introducing ONYXTrain via the Astute Platform

Platinum Trusted Service Award 2024 feefo

Platinum Trusted Service Award 2023 feefo

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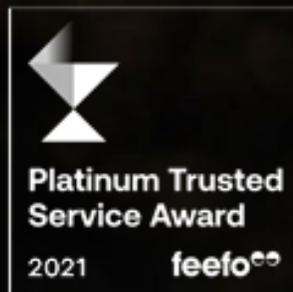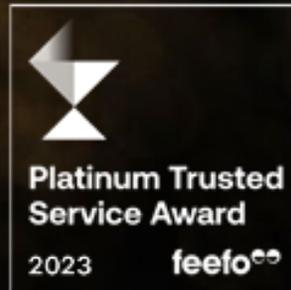
Astute eLearning Platform has an unbroken history of exceptional customer service.
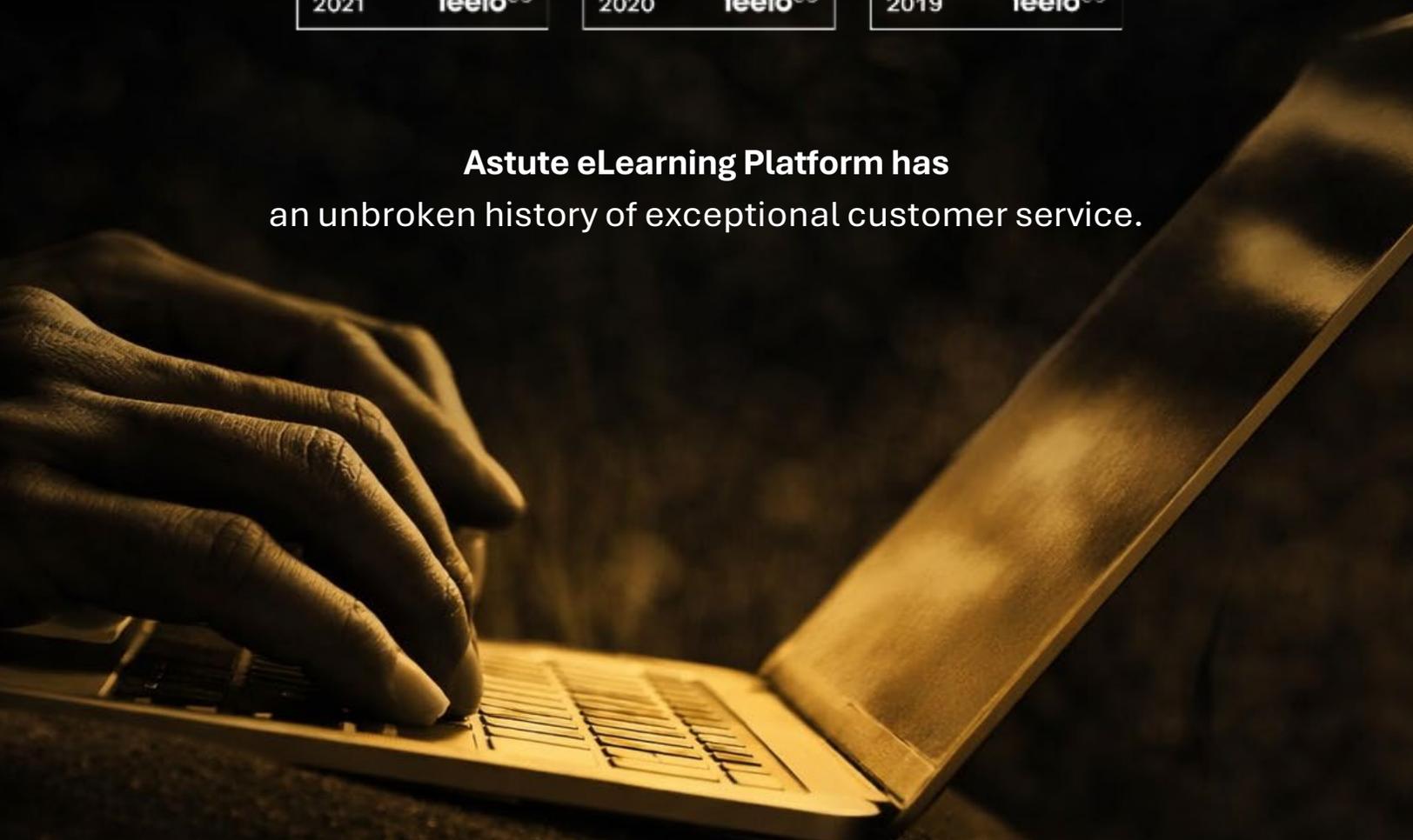
Introducing ONYXTrain

Are you ready to take your training to the next level? ONYXTrain delivers engaging, efficient eLearning experiences that adapt to organisational needs and individual circumstances. Whether you are onboarding staff, supporting learners through development programmes, or ensuring compliance across your organisation, ONYXTrain makes it easy to enrol learners and manage their progress with minimal administrative effort.

We transform training from a simple task into a continuous journey. By tracking learner progress and providing clear oversight, organisations can foster a culture of learning and development that evolves in line with their requirements.

In the context of ONYXTrain, the platform is configured and supported by ONYX to reflect Guernsey-specific legislation, policy frameworks and service delivery requirements.

With smooth enrolment processes, comprehensive reporting tools, and automation features, ONYXTrain **enables training to be managed efficiently while maintaining appropriate levels of oversight and compliance.** From enrollment to results, the platform keeps everything on track so organisations can focus on service delivery and outcomes rather than administrative overhead.

"Learners" may include employees, external participants or individuals accessing training as part of structured programmes delivered or supported by an organisation.

Train with confidence.
Train with ONYX.
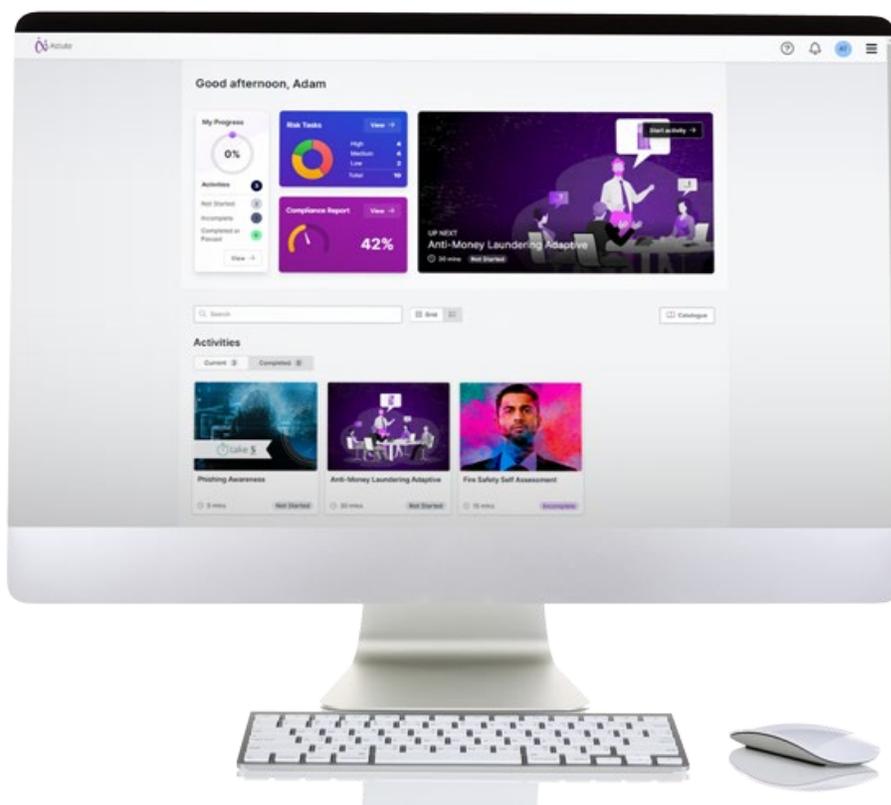
Features

ONYXTrain is a learning experience platform, meaning its features are user-centric and designed with your learning experience in mind.

Data Driven Design

The key to a great eLearning experience is smart use of data.

ONYXTrain creates a targeted learning journey, identifying and prioritising each learner's needs and ongoing development.

Cloud Based System

No need to worry about time-consuming setups – ONYXTrain is cloud-based, meaning we'll get you up and running in no time, with no software to install. Your administrators and learners can access the platform from any internet-enabled device, whenever they need it.

Our friendly support team will work with you to customise ONYXTrain to fit your organisation perfectly. Whether it's adding your company branding, helping with enrolments, or setting up security settings, we've got you covered from day one. We'll make sure everything is tailored to your needs so you can hit the ground running.
Plus, we're here for ongoing support anytime you need us!
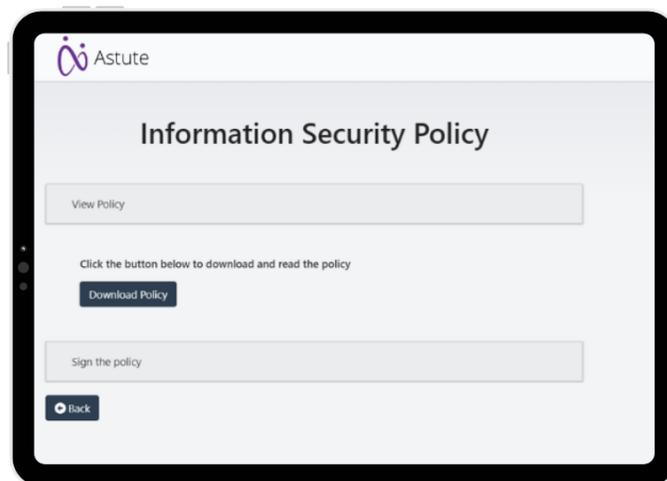
Policy Manager

ONYXTrain's Policy Manager feature makes it easy to distribute learning materials and company policy documents to users.

The feature will also track who has or hasn't completed the task or read through the policy, making it simple to schedule reminder emails to those who might need an extra nudge in the right direction!

Advanced Reporting

Our reporting tool allows you to dig deeper than ever before into learner insights.

The compliance chart and risk task list summary provide real-time reporting accessible straight from the learner homepage, learners can also easily see their own progress from the My Progress chart.

The LXP reporting tool provides a suite of pre-configured standard reports and a report builder where you can configure specific reports to suit your requirements.

Your data can be presented in easy-to-read graphs and charts that are customisable and easy to interpret.

Reports can be exported in CSV and Excel formats. They can also be scheduled to run and notify recipients on a flexible schedule.

It's also easy to store and retrieve historical training records for learners (including external documentation) using ONYXTrain's Training Records feature.

Surveys and Quick Quizzes

ONYXTrain offers administrators the chance to create bespoke surveys and quizzes to monitor learning activity and track learner engagement. Both features are fully customisable and can be utilised in any way you wish!

Quick quizzes are easy to create and use. Choose from five engaging question types, from multiple-choice to scale ratings, and customise them to challenge your learners and track their progress effortlessly.

Wondering how learners and participants respond to learning and development activities? Want their opinion on their work environment? ONYXTrain's survey function allows administrators to create surveys about whatever topic you like. Featuring three question types, a reporting feature, and the option to anonymise participants, surveys are a quick and convenient tool.
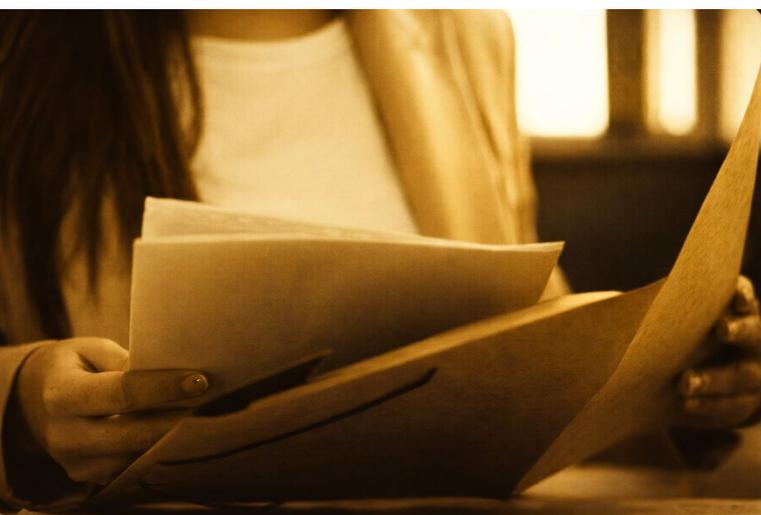
ONYXTrain was built with the user in mind and developed alongside our customers' feedback and suggestions. Today, the platform streamlines many manual processes to help take the administrative burden out of your training activities.

Automation

ONYXTrain was built with the user in mind and developed alongside our customers' feedback and suggestions. Today, the platform streamlines many manual processes to help take the administrative burden out of your training activities.

Single Sign-on: automatic authentication allows learners quick access to the system and all their learning activities.

Rules-Based Enrolments: save time by predefining rules against training events to automatically add all learners who meet the preferences.

Trigger/Chaser emails: customisable messages can be communicated directly from ONYXTrain to inform learners about their learning activities, credentials, and results. Grace periods can be set in advance to remind learners of outstanding activities.

Programmes: ONYXTrain administrators can set dependency-based rules to manage which learning content users have access to and when e.g. course B becomes available once course A is complete or after a certain amount of time has passed.

Scheduled Reporting: reports can be scheduled to run in advance, ahead of meetings, audits, and reviews and either sent by encrypted email attachment or via a link.

Security Groups: assign specific roles and permissions to individual users using ONYXTrain's security groups feature.

Risk Assessments

Easily Identify, Mitigate, and Manage Risks with ONYXTrain's flexible risk assessment library, you can efficiently handle workplace and programme-related risks using pre-made assessments or by creating your own from scratch. Customising assessments is simple and intuitive, allowing you to tailor them to your needs and assign them to learners in just a few steps.

For added flexibility, you can also choose to attach a risk assessment to any e-learning course. This optional feature ensures that once a learner completes a course, they can seamlessly move on to the linked risk assessment, providing a complete view of their learning and risk profile. Organisations will have full visibility into who carries which risks, ensuring they are addressed and signed off quickly, helping you stay compliant and secure.

ONYXTrain's risk assessment library offers a wide range of frameworks designed to meet various workplace safety and compliance needs. From ergonomic topics such as DSE and Manual Handling to specialised areas like COSHH and Health & Safety for Managers, users can address a broad spectrum of workplace scenarios efficiently. These frameworks are ready to use straight out of the box or can be customised to meet specific requirements, making it straightforward to identify, mitigate, and manage risks while helping organisations stay compliant and secure.

ONYXTrain also includes frameworks tailored for different working environments, including Homeworking, Hybrid Working, and Lone Working, ensuring that remote and flexible workforces are covered. Additionally, topics such as Fire Safety, Slips, Trips and Falls, and Data Protection provide comprehensive starting points for various safety and regulatory compliance needs, which can be tailored to your organisation's exact requirements.

Video Management

Expand Your Training with Video Content.

Bring your training to life with ONYXTrain's video management feature. Upload your own videos or import content directly from YouTube – it's super simple. Videos are a fantastic way to engage learners, making training more dynamic and easier to digest. Whether it's compliance training or onboarding, video content grabs attention and makes learning stick.

You can assign video content to learners just like any other activity, and ONYXTrain tracks and reports their progress. Offering a variety of training formats like videos means your learners are more engaged, and you get more flexibility in how you deliver content.

Optimised Data Syncing and Integration

ONYXTrain offers a range of integration options designed to simplify and streamline data management between platforms. Our API endpoint enables efficient data syncing, allowing clients to transfer learner information from their HR systems directly into ONYXTrain. This reduces duplication of effort and ensures consistency across platforms.

For file-based uploads, our SFTP upload tool supports the secure, automated transfer of learner data via CSV files. Clients can effortlessly

upload or update learner information, making it a quick and reliable way to manage enrolments without manual intervention.

ONYXTrain also integrates with various HR platforms, enabling a two-way data exchange that keeps learner records up to date across systems. These flexible integration options can be customised to best suit your organisation's needs.*

*Additional charges apply. Talk to ONYXTrain for more information

ONYX Solutions

With additional offline features and customer support as standard, ONYXTrain is the smart choice for modern organisations.

Multi-Tenancy

Is your organisation part of a larger group company? Or would you prefer to separate departments or branches within your organisation? No problem!

Because everyone's different, ONYXTrain allows for different branding, log-in portals, and customised permissions to be set up all under one organisational umbrella. Of course, our friendly Product Specialists team will be on- hand to ensure the platform looks and feels exactly the way you like.

Customer Service and Support

Our onboarding team is here to make sure ONYXTrain feels like a perfect fit from day one. We'll configure everything to your needs and, as your organisation grows or changes, we're just a call away to adjust things whenever you need!

Our support doesn't stop after onboarding. ONYXTrain administrators enjoy free, ongoing support from our dedicated team. Whether it's troubleshooting, additional training, or just optimising your platform, our team is here to ensure you get the most out of ONYXTrain, whenever you need us.

A Multilingual Platform

For over twenty years, we have provided our clients with a seamless translation service, and the eLearning platform is no exception. A truly global product, we're pleased to say ONYXTrain is available in over thirty languages.

Whilst the list of languages ONYXTrain supports is continually growing, if we don't already have what you need, we are more than happy to work with you to offer the product in the language(s) you require. It's all part of the service!

Data Protection

The platform operates in alignment with applicable data protection legislation, including the Data Protection (Bailiwick of Guernsey) Law, 2017, with appropriate technical and organisational measures in place to protect personal data.

As data processors, we take our compliance responsibilities very seriously. We ensure the safe capture, processing, storage, and destruction of your data by implementing a robust technical and procedural framework and by training our staff regularly on good practice.

We implement the highest standards of cyber security threat prevention and regularly penetration test our platform to mitigate cyber security risks.

ONYXTrain: Essentials and Premier

ONYXTrain is an innovative learning experience platform that prioritises user-centric design to enhance your learning journey. Tailored to meet diverse organisational needs, ONYXTrain is available in two distinct tiers.

ONYXTrain Essentials

Simplify eLearning across your organisation and programmes & effortlessly track the completion of eLearning courses provided by ONYXTrain. Deploying enrolments in minutes using our easy-to-use enrolment tool.

Premier Functionality

Elevate your learning experience with our Premier functionality, unlocking the platform's full spectrum of features. Customise your journey by uploading your own eLearning courses, incorporating policies, creating additional quizzes, and seamlessly manage face-to-face training, all within a unified platform. Premier empowers you to tailor your learning environment to perfectly align with your unique needs.

See our Main Feature Comparison on the next page.

Main Feature Comparison

	Essentials	Premier
Learner Management	✓	✓
Enrolment Management	✓ [1]	✓
Email Notifications	✓	✓
Compliance Reporting	✓	✓
LXP & KPI Reporting	x	✓
Face-to-Face Training	x	✓
Ability to Upload 3rd Party Courses	x	✓
Customisable Certificates	x	✓
Policy & Document Manager	x	✓
Create Learning Programmes of Work	x	✓
Surveys	x	✓
Quick Quizzes	x	✓
Branding & Personalisation of Platform	x	✓
Add Bespoke Learner Data Fields	x	✓
Multiple Levels of Site Administrator	x	✓ [2]
Videos	x	✓
Risk Assessments	x	✓

Ready to experience exceptional learning?

1. Access to enrol or unenroll learners only. Premier Clients will be able to schedule enrolments, set re-enrolment frequencies and set activities as self-enrol.

2. Please contact us at onyxtrain@onyxsolutions.gg to discuss your requirements for this feature.

Take a Closer Look

Contact us for a free demo and see how ONYX Solutions can transform your organisation's training.

ONYX Solutions

First Floor Premises
Cirrus House
Garenne Park
Rue de la Cache
St Sampson
Guernsey
GY2 4AF

🌐 www.onyxtraining.gg   ✉ enquiries@onyxsolutions.gg

ONYX Solutions